

The General Manager of TECNAC, TECNICAS AMBIENTALES DEL CENTRO S.L. assumes that the quality of the products and services provided by the company, are appropriate to the purpose and context of the organization, being the decisive factor in achieving satisfaction and confidence of the parties involved.

The General Manager of TECNAC assumes the commitment of:

- * Communicate to the organization the importance of meet the requirements of the parties involved as well as the regulatory and statutory bodies.
- * To carry out periodic reviews of the S.G.C.
- * Establish, implement, maintain, review and put at the disposal of the relevant parties, the quality policy.
- * Deploy, maintain, communicate, and review the quality objectives.
- * Ensure the availability of the necessary resources and the relationship with the customers.
- * Measure the satisfaction of customers, suppliers and staff, acting on the results.

At the same time I understand that:

"THE QUALITY IS A PROCESS IN WHICH ALL EXTERNAL AND INTERNAL EFFORTS MERGED TO PLACE OURSELVES IN A POSITION OF LEADERSHIP".

IN RESPONSIBILITY:

All that we work to TECNAC we are responsible for the quality of our work, from the first contact with the customer until the final delivery of the products and services, and also during his period of life.

IN COMMITMENT:

With greater proximity to the customer and with a continuous improvement process, we commit ourselves to satisfy our customers with products and services of the highest quality.

IN RISK MANAGEMENT:

Our attention is focused to the management of risks, both internal and external, acting on them. Thus we improve our company day-to-day to consolidate it toward the future.

IN CREATING FUTURE:

For us, the quality is not a cost but an element of value creation that assures us the loyalty of the parties concerned and, therefore, the survival of the company.

The increase in participation in the market, as well as the increase in the performance of the assets, is basic for the existence of the company. The Quality Management System should always have in mind.

Therefore, the Quality Policy is managed on the basis of the corporate principles of quality, looking for excellence in:

THE CONFIDENCE AND SATISFACTION OF THE CUSTOMERS, SUPPLIERS, STAFF AND SOCIETY:

Our team is our present and our future;

We do not doubt their capacity to assume the **COMMITMENT** to satisfy our customers, suppliers, society and company.

We agree, to giving them the **RESPONSIBILITY** they require and provide them with **TRAINING** and the **MEANS** they need in order to achieve this commitment, with the constant concern to promote **COMMUNICATION, MOTIVATION AND TEAM WORK:**

Loeches (Madrid) 13/01/2017

Director General

Fdo: Antonio León Moyano